Interconnection QoS	2017
Service Provider Name	Saudi Telecom Company

		Indicator	Target Value	Measurement Reasults (M = Month, Av = Average, Q = Quarter, Yr = Year)																
				M1	M2	M3	Av Q1	M4	M5	M6	Av Q2	M7	M8	M9	Av Q3	M10	M11	M12	Av Q4	Av Yr
Mobily	SS7-BASED Interconnect	Installation time (new connection)	20 Weeks (Rio)																	
		Installation time (additional link capacity available)	10 Weeks (Rio)																	
		Fault repair time (service affecting)	85% in 10 hours (Rio)	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	**100%**
		Fault repair time (non-service-affecting)	85% in 36 hours (Rio)	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	**100%**
		Service availability	99.7% yearly (Rio)	100.00%	100.00%	100.00%	100.00%	99.99%	99.93%	100.00%	99.97%	100.00%	100.00%	100.00%	100.00%	99.98%	100.00%	100.00%	99.99%	**99.99%**
		Unsuccessful call attemps	< 2%	0.03%	0.04%	0.05%	0.04%	1.16%	0.05%	0.88%	0.70%	0.19%	1.40%	0.21%	0.04%	0.04%	0.08%	0.07%	0.06%	**0.21%**
	Transmission link Service	Installation time (equipment available)	20 Weeks (Rio)																	
		Installation time (equipment not available)	10 Weeks (Rio)																	
		Fault repair time (service affecting)	85% in 20 hours (Rio)	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	**100%**
		Fault repair time (non-service-affecting)	85% in 72 hours (Rio)	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	**100%**
		Service availability	99.7% yearly (Rio)	99.99%	99.97%	99.92%	99.96%	100.00%	99.87%	100.00%	99.96%	100.00%	100.00%	100.00%	100.00%	99.98%	99.99%	100.00%	99.99%	**99.98%**
Zain	SS7-BASED Interconnect	Installation time (new connection)	20 Weeks (Rio)																	
		Installation time (additional link capacity available)	10 Weeks (Rio)																	
		Fault repair time (service affecting)	85% in 10 hours (Rio)	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	**100%**
		Fault repair time (non-service-affecting)	85% in 36 hours (Rio)	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	**100%**
		Service availability	99.7% yearly (Rio)	100.00%	100.00%	100.00%	100.00%	100.00%	99.99%	99.99%	99.99%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	**100.00%**
		Unsuccessful call attemps	< 2%	0.63%	0.32%	0.34%	0.43%	0.34%	0.52%	0.39%	0.42%	0.77%	0.54%	0.40%	0.57%	0.49%	0.72%	0.44%	0.55%	**0.49%**
	Transmission link Service	Installation time (equipment available)	20 Weeks (Rio)																	
		Installation time (equipment not available)	10 Weeks (Rio)																	
		Fault repair time (service affecting)	85% in 20 hours (Rio)	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	**100%**
		Fault repair time (non-service-affecting)	85% in 72 hours (Rio)	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	**100%**
		Service availability	99.7% yearly (Rio)	99.98%	100.00%	99.97%	99.98%	99.91%	99.93%	99.98%	99.94%	100.00%	100.00%	100.00%	100.00%	99.89%	99.94%	99.99%	99.94%	**100%**
Atheeb	SS7-BASED Interconnect	Installation time (new connection)	20 Weeks (Rio)																	
		Installation time (additional link capacity available)	10 Weeks (Rio)																	
		Fault repair time (service affecting)	85% in 10 hours (Rio)	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	**100%**
		Fault repair time (non-service-affecting)	85% in 36 hours (Rio)	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	**100%**
		Service availability	99.7% yearly (Rio)	100.00%	100.00%	100.00%	100.00%	99.93%	99.87%	99.95%	99.92%	100.00%	100.00%	100.00%	100.00%	99.98%	100.00%	100.00%	99.99%	**100%**
		Unsuccessful call attemps	< 2%	0.46%	0.50%	0.24%	0.40%	0.14%	0.26%	0.17%	0.19%	0.19%	1.40%	0.21%	0.60%	0.04%	0.08%	0.07%	0.06%	**0.31%**
	Transmission link Service	Installation time (equipment available)	20 Weeks (Rio)																	
		Installation time (equipment not available)	10 Weeks (Rio)																	
		Fault repair time (service affecting)	85% in 20 hours (Rio)																	
		Fault repair time (non-service-affecting)	85% in 72 hours (Rio)																	
		Service availability	99.7% yearly (Rio)																	